



AT MESSIAH, YOU'RE IN THE LOOP!

A hearing loop is installed and available

What is a hearing loop?

A hearing loop is a broadcast system to bring microphoned sound directly to your ears! The loop sends the signal to a receiver we offer from our lobby. Even better, if you already wear a personal listening assist device (e.g., hearing aid) you can likely receive the hearing loop signal directly!

Is my device compatible with the hearing loop?

More than 70% of listening assist devices have a T-Coil listening mode. You simply need to switch to that mode according to the instructions for your specific device. Check with your audiologist to be sure the T-Coil feature is included and enabled.

Does it matter where I sit?

Our loop is designed so every seat is serviced by the hearing loop. A small flat-wire is installed under the aisle carpeting in a big "figure 8" which crosses at the center aisle and circles around the outer seating sections. The loop signal broadcast is balanced and steady in all seated locations except directly over the aisle loop wires.

Is the hearing loop safe?

Our installation meets international IEC 60118-4 standards which makes it completely safe for everyone to be in our looped area; including those with pacemakers, listening assist devices, and other medical equipment. We recommend pacemaker wearers avoid using the receiver option worn over-the-neck.

If you are unsure if your device has a T-coil, take this reference card to your hearing aid dispenser or audiologist for assistance.

Dear Hearing Professional,

I would like to be able to use telecoils (T-coil) in a hearing loop. To do this, I must have a T-coil in my hearing aid. Please advise if I have one in mine.

If I have a T-coil, please program it with a **Manual T** program and/or **M+T program** option set for loop listening. I know the **Automatic-T** setting will **not** work with a hearing loop, so I need a manual setting. Please verify that the Mic and T-coil responses match in output, gain and frequency response. (For this use the ANSI-SPLIV test.)

If I do not have a telecoil, tell me if it is possible to have one installed or added with a remote control or streamer.

Also, please provide clear instructions on how to access the telecoil program in my hearing aid.

For example: The hearing aid telecoil is in the 2nd (or 3rd) program, push once or twice, push short (one count) or long (two counts), push on the rocker switch, the top or bottom button and listen for an audible signal of 1 beep, 2 beeps or a voice prompt.

Thank you!

